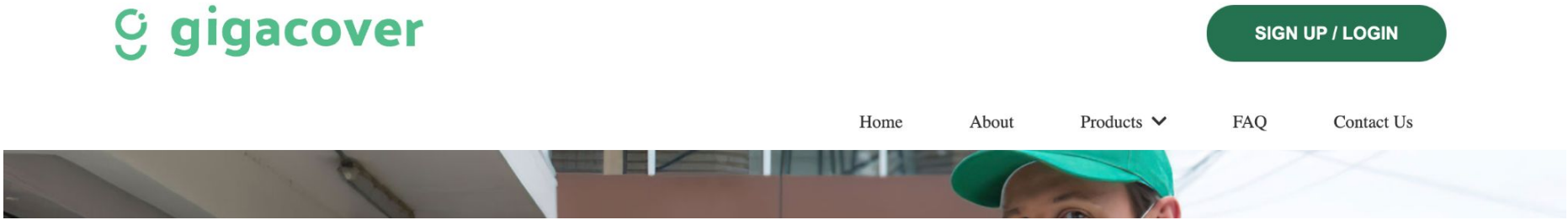
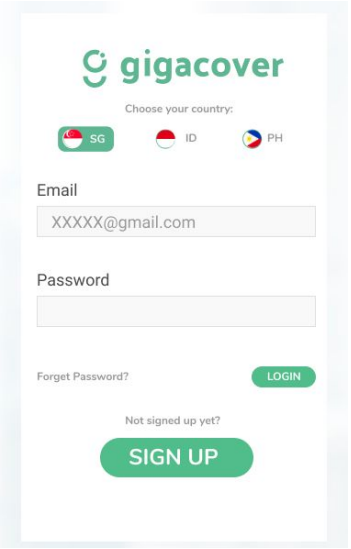
FLEP: Gigacover Web Portal Guide

Sign up/Login for Gigacover Account (New Users)

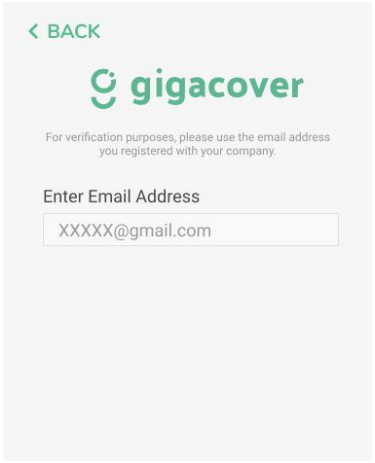


1. On gigacover.com/sg, click Sign Up / Login on top right corner.

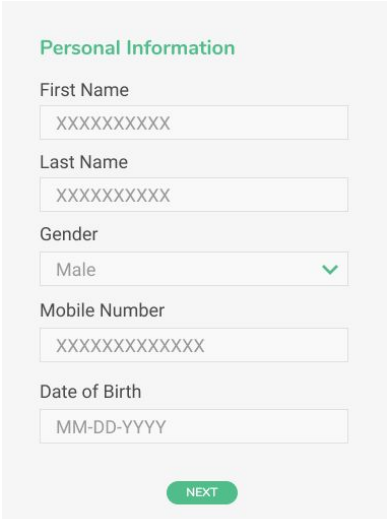
Signing Up for Gigacover Account (New Users)



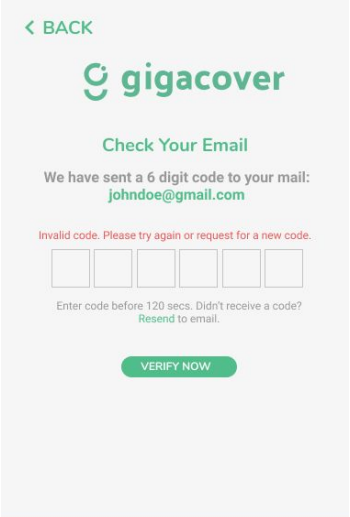
2. Click Sign Up



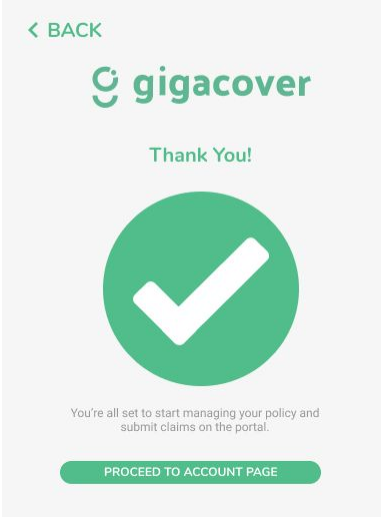
3. Enter Gojek-registered email address



4. Verify personal information

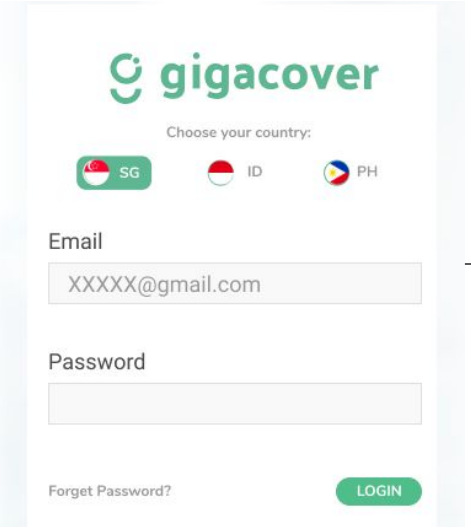


5. Verify email via OTP

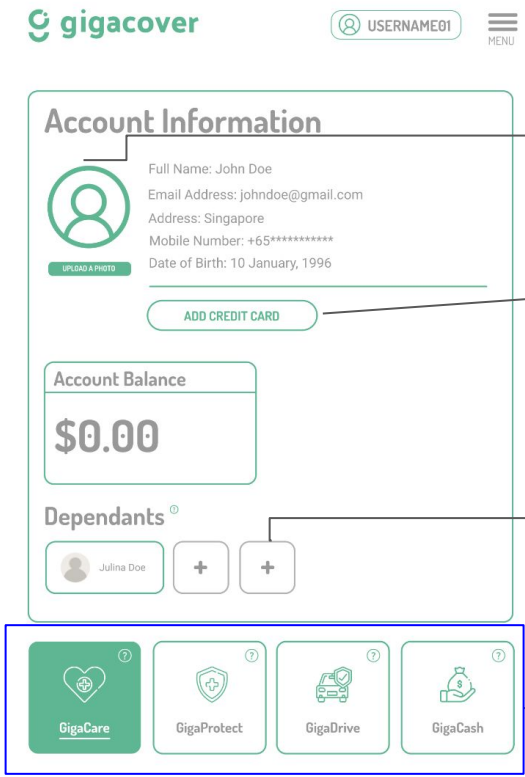


6. Proceed to Account

User Account Page



If user has logged in to Gigacover app before, enter login details.



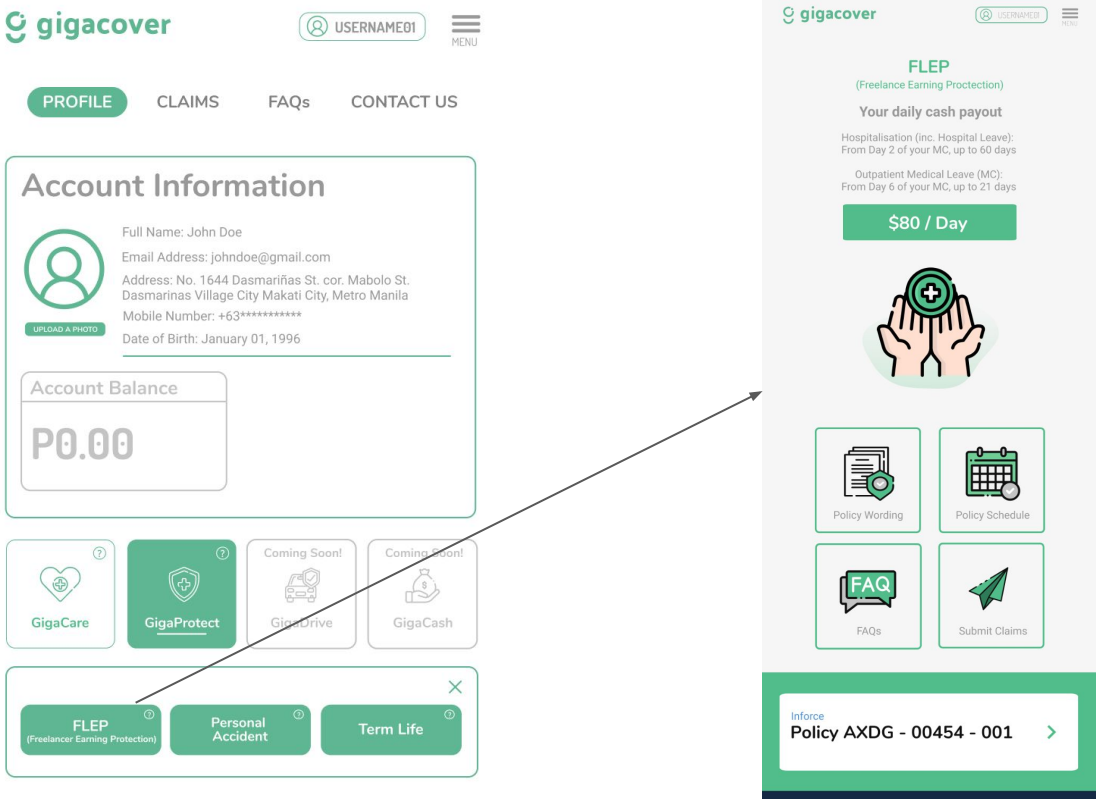
Add a profile photo

Activate card - Essentials

Add dependants - Essentials

Here are the other services GigaProtect (FLEP, CI) or GigaCare (Essentials)

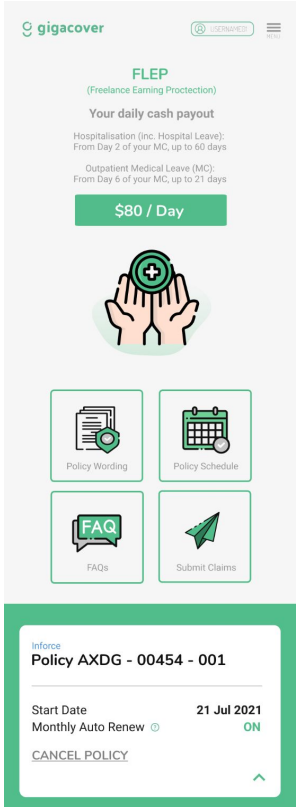
FLEP Policy Page

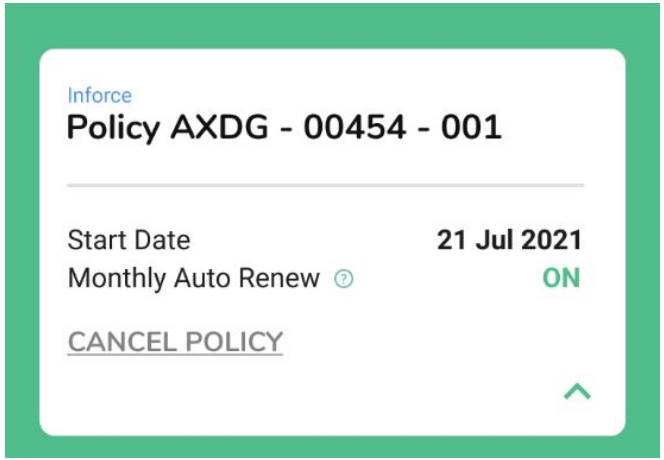


- Benefit details
  - Daily payout
  - Excess days
  - Coverage limit

- Submit claim
- View policy wording
- View policy schedule
- FAQ

FLEP Policy Page - for Gojek sponsored driver partners

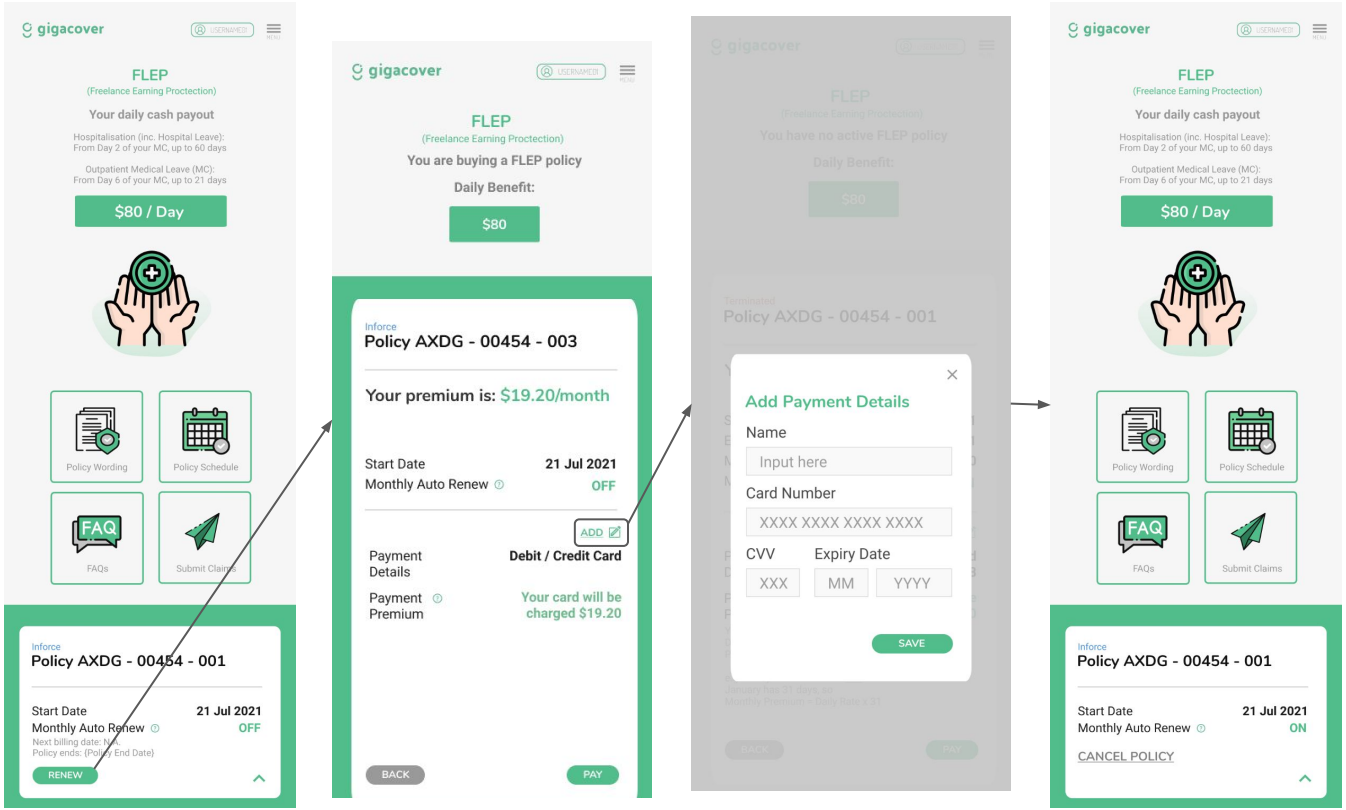




For Gojek sponsored driver partners (Elite and Pro), you will automatically see your coverage details updated here.

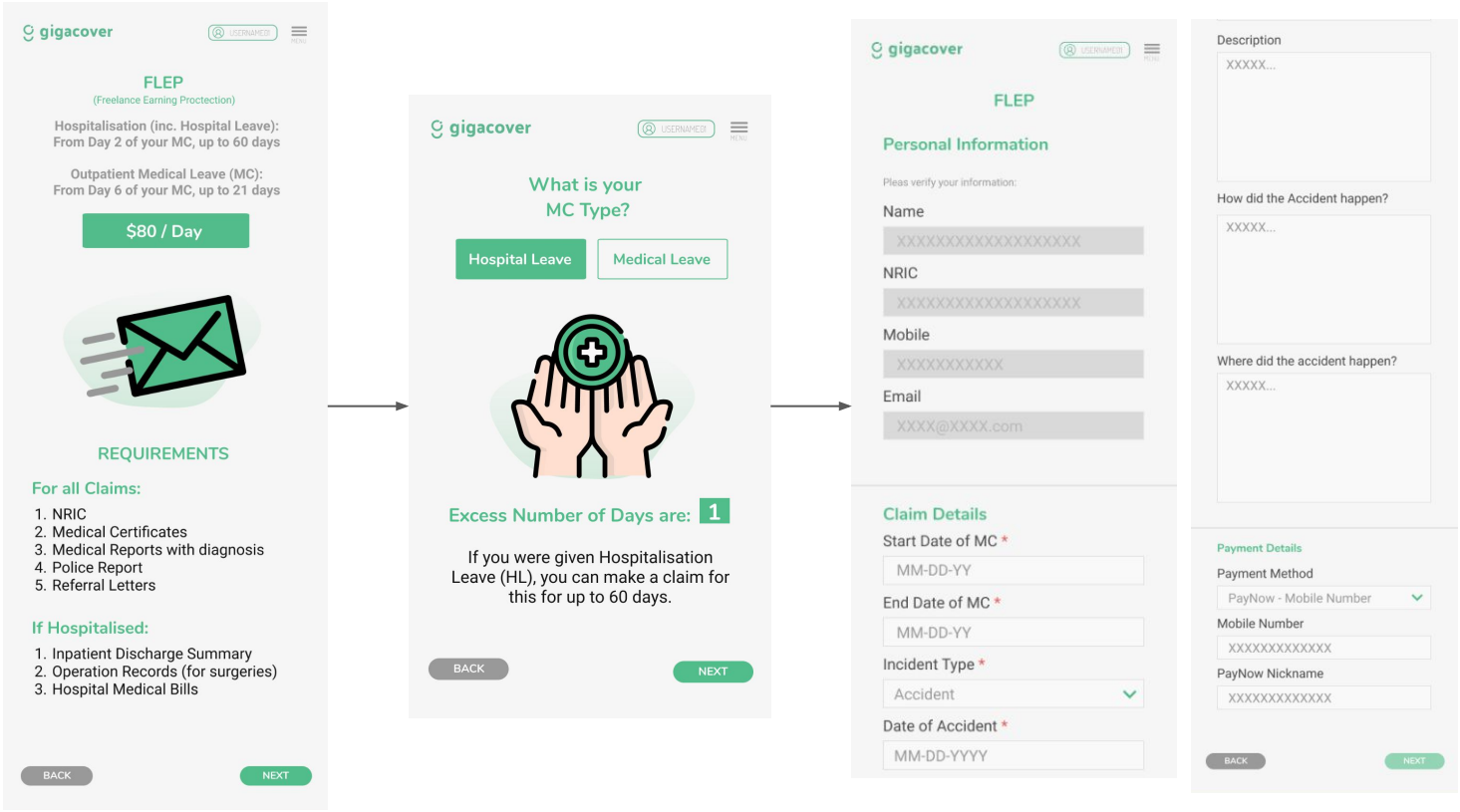
There's no action needed from sponsored driver partners.

FLEP Policy Page - Non-sponsored Driver Partners

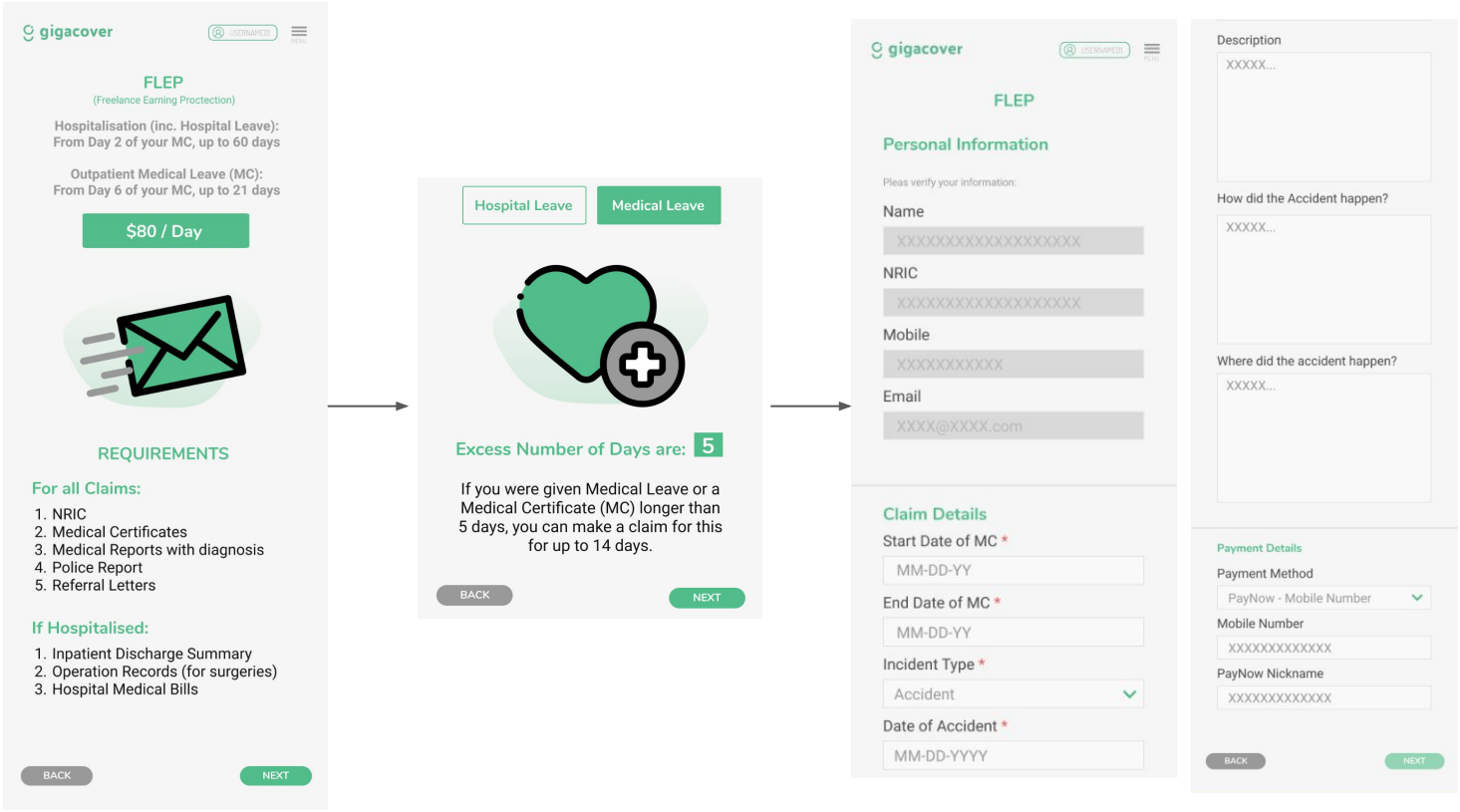


For non-sponsored driver partners, you can renew or purchase your FLEP coverage here.

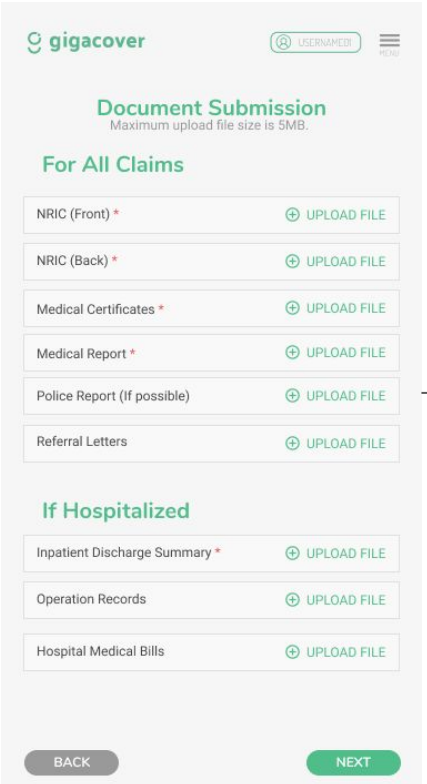
FLEP Claim - Inpatient (hospital leave)



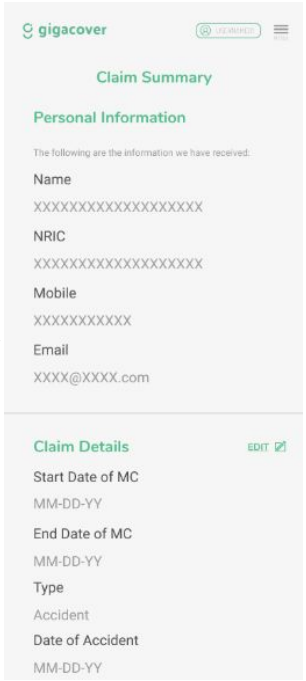
FLEP Claim - Outpatient (clinic MCs)



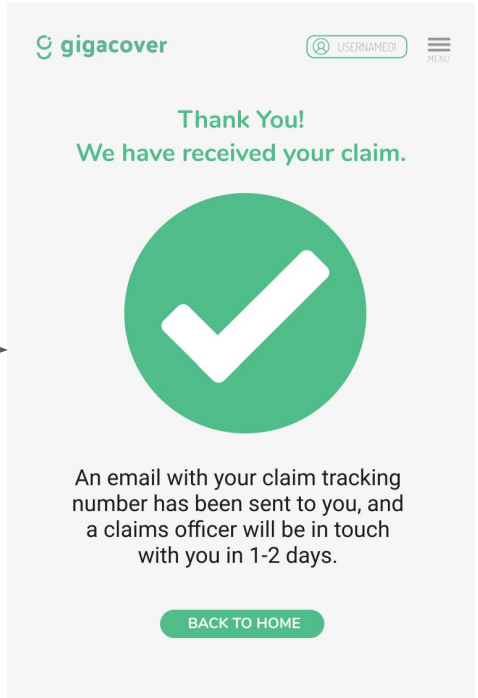
FLEP Claim - for all Inpatient and Outpatient claims



Upload Supporting Documents



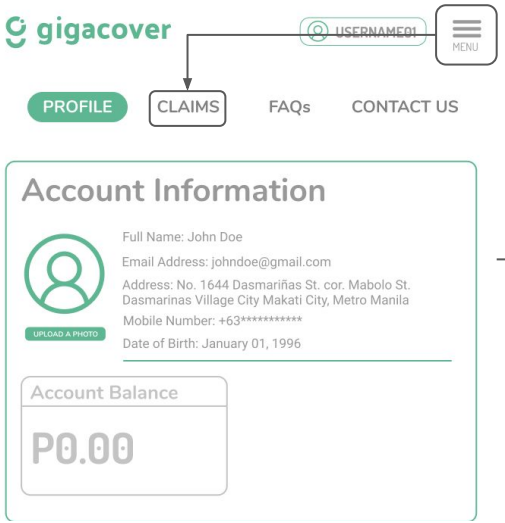
Preview Submitted Claim Information and Documents



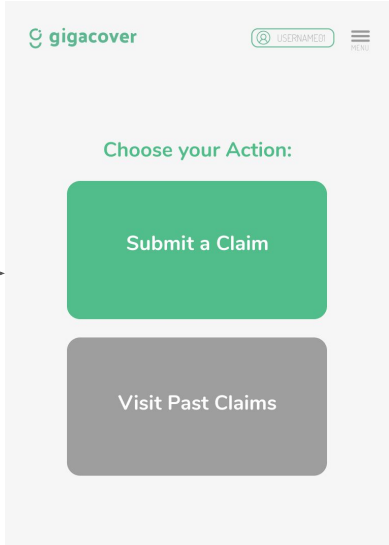
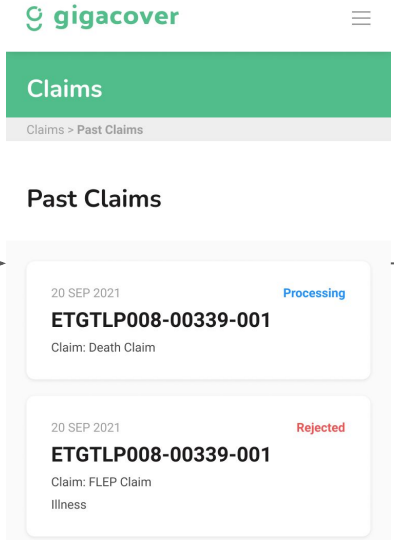
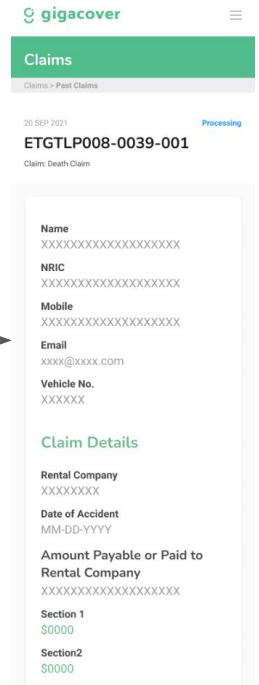
Claim successfully submitted!

View Claims

1. Click MENU, then CLAIMS



2. Click Visit Past Claims



3. Select Claim to view details